

Fees, Rates and Charges Bylaw

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Department: Financial Services
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User Fees and Charges

- User fees and charges are paid by consumers who use and benefit from certain municipal goods and services. Examples include public transit, recreation facilities, permits, utility services, etc.
- There are three types of user fees and charges dependent upon the service or program the consumer is using. The type dictates the level of municipal rate support.

Municipal Services vs. Subsidy Level

No Direct Benefit to an Individual, Group of Individuals or Businesses



Direct Benefit to an Individual, Group of Individuals or Businesses

General Revenue

- Fire
- Police
- Roads
- Parks

User Fees and General Revenue

- Transit
- Recreation Facilities

User Fees

- Utilities
- Licenses

User Fees and Charges

- With the exception of a utility fee increase in 2017, user fees and charges have not been adjusted for over 10 years.
- A comprehensive review of the costs for the programs and services was undertaken in 2018
- Included as part of the review was a benchmarking exercise comparing our current fees against other municipalities.
- The average increase to user fee and charges is approximately 17%
- In addition all rates have been consolidated under a single bylaw.

User Fees and Charges Future

- New fee structure will be in place January 1, 2020 except for Fall / Winter Recreational program fees those will be instituted July 1, 2020
- Removed industrial water rates for water usage over 5,000 m³ per month
- Permanent work camp permit application fee revised to be in line with cost recovery
- Temporary work camp fee transferred to Regional Assessor category reflecting fee type
- Streamline future rate revisions to be part of the annual budget process

Questions?