

Salvation Army

Diversion Program

2019-20 Community Plan on Homelessness Grant Analysis

Rank: 5 - Other Support Programs

CIP Grant Summary:

April 1, 2016 - March 31, 2017	April 1, 2017 - March 31, 2018	April 1, 2018 - March 31, 2019	April 1, 2019 - March 31, 2020 Request	April 1, 2019 - March 31, 2020 Recommended by HISC	Difference of Recommended vs. Requested
			130,359	-	(130,359)

Program Reporting Required:

- Monthly Efforts to Outcomes (ETO) data reporting
- Monthly Program Reporting
- 6 Month Report - outlining successes and challenges
- Annual Report - outlining successes and challenges

Financial Reporting Required:

- Monthly financial claims with financial receipts and back up documentation for the amount claimed
- Annual Financial Statements

Notes:

** Not recommended**

Program was submitted as a Diversion program, but did not meet the requirements of a Diversion program.

Budget Line Description	2019-20 Grant Request	2019-20 HISC Recommended
Staff Costs	96,366	
Operational Costs	13,942	
Client Related Costs	8,200	
Subtotal	<u>118,508</u>	-
Administrative Costs	11,851	
Total Costs	<u><u>130,359</u></u>	-

2019-2020 Community Plan on Homelessness

Call for Applications

The grant program under which your organization is applying has specific eligibility requirements. The Application Form should clearly show how the proposed program meets these requirements. The Application Form, including all required attachments, must be received by the closing date. **Late or incomplete applications will not be processed (Community Investment Program Policy FIN-220, Section 3.1.5).**

In order to complete this application for funding, please consider the following:

- Read thoroughly 2019 Community Plan on Homelessness Grant Guidelines
- Schedule a meeting with the a CPH representative by emailing CPH@rmwb.ca **before application deadline**



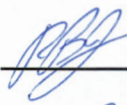


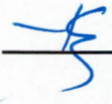




If you have reviewed the 2019 Community Plan on Homelessness Grant Guidelines and have any questions regarding this application form or eligibility, please contact CIP@rmwb.ca.

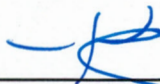
Organization Name: The Salvation Army

Declaration: In making this application, we, the undersigned, confirm:

Board Member(s) and/or
Executive Director Initials:

- that we have read the Community Plan on Homelessness Grant Guidelines;
- that we understand that this application form and all attachments shall be part of the **public** Council agenda and accessible through all methods that the Council agenda is available;
- that we understand that this application form and all required attachments must be completed in full and received before 4:30 p.m. MT on Friday, December 7, 2018;
- that we understand the term of the Community Plan on Homelessness Grant is April 1, 2019 to March 31, 2020 and that all expenditures must happen during this term; and
- that we are authorized by the applicant organization to complete the application and hereby represent to the Regional Municipality of Wood Buffalo's Community Investment Program and declare that to the best of our knowledge and belief, the information provided is truthful and accurate, and the application is made on behalf of the above-named organization and with the Board of Directors' full knowledge and consent.




Signature of Board Member
(must have signing authority)

Kate Penney

Print Name

Dec 5, 2018

Date: (YYYY-MM-DD)



Signature of Board Member or Executive Director
(must have signing authority)

Major Bond Jennings

Print Name

2018-12-05

Date: (YYYY-MM-DD)

2019-2020 Community Plan on Homelessness

Call for Applications

Organization Details	
Organization Name: The Salvation Army	
Street Address: #100B-9816 Hardin Street, Fort McMurray, Alberta	
Province: Alberta	
Postal Code: T9H 4K3	
Phone Number: 780-743-4135	
Email Address: bond_jennings@can.salvationarmy.org	
Website Address:	
Main Contact	
Name: Katherine Penney	
Title: Programs Manager	
Daytime Phone: 780-743-4135	
Email Address: katherine_penney@can.salvationarmy.org	
Board Chair/President	
Name: MAJOR Stephen Hibbs	
Daytime Phone: [REDACTED] 17(1)	
Email Address: stephen-hibbs@can.salvationarmy.org	
Executive Director	
Name: Major Bond Jennings	
Daytime Phone: 780-743-4135	
Email Address: bond_jennings@can.salvationarmy.org	
Is your organization registered as a not-for-profit society or corporation? Yes <input checked="" type="checkbox"/> No <input type="checkbox"/>	
Registration Number: 263385-0	Act Registered Under: <input type="checkbox"/> Societies Act (Alberta) <input type="checkbox"/> Companies Act (Alberta) <input checked="" type="checkbox"/> Canada Not-for-profit Corporations Act
 _____ Signature of Board Member (must have signing authority)	 _____ Signature of Board Member or Executive Director (must have signing authority)
Kate Penney _____ Print Name	Major Bond Jennings _____ Print Name
2018-12-05 _____ Date: (Year-Month-Day)	2018-12-05 _____ Date: (Year-Month-Day)

Community Plan on Homelessness Board Questionnaire

1. Minimum number of board members according to bylaws:

2. Number of board members: Currently: 2018: 9 2017: 9

3. How often does the Board of Directors meet? Quarterly

4. Please list your current Board of Directors:

Name	Board Position	Years on Board
Major Stephen Hibbs	Corps Officer/Pastor	7
Major Bond Jennings	Ass. Corps Officer Downtown Ministries	3
Major Elaine Hibbs	Corps Officer/Pastor	7
Major Marina Jennings	Ass. Corps Officer/Chaplin	3
Alyson McAlister	Start Program Director	14
Katherine Penney	Programs Manager/TSA	5
Gerri Rondot	Accounting	1
Major Margaret McLeod	Divisional Commander	1
Major Elaine Bridger	Area Commander DHQ	3
All other THQ Reps by virtue of their	positions	

5. Are any Board members being paid, or receiving an honorarium for being on the Board or for other positions in the organization outside of their role on the Board?

☐ Yes

☒ No

6.

Board member name	Paid role in the board / organization	Amount received

The personal information collected in this application is collected under the authority of section 33(c) of Alberta's Freedom of Information and Protection of Privacy (FOIP) Act. It will be used to process the application and contact you if needed, during the review of this application. If you have any questions about the collection and use of the personal information you may contact the Manager, Community Investment Program, at 9909 Franklin Avenue, Fort McMurray, AB T9H 2K4 or at (780) 743-7918.

7. Which of the following classifications will your program address?

(Please check the one that applies)

- ☐ Prevention
- ☐ Outreach
- ☐ Coordinated Access
- ☒ Diversion

8.

Describe, in detail, how the program will meet and address the classification selected above. How does the program align with the RMWB 10 year plan? Please attach a current logic model.

Please see attached Logic and Structure Model.

The Salvation Army is doing its part to create change within the RMWB. The Community Diversion Program is such a project. This Program will utilize a client-centered, strength based and holistic approach in service delivery. This approach is very similar to the RMWB 10 year plan.

The Team Lead will monitor and supervise the Full time Diversion Case Coordinator and the 1/2 time Peer Support worker as well as 3 Housing First coordinators. In addition the Team Lead will attend required meetings and ensuring that all statistical information is submitted to the Municipality on time as required.

The Salvation Army will hire one full time community diversion coordinator (40 hours per week) and one part -time peer partner (20 hours per week). These individuals would be hired on a contract basis. The community diversion coordinator and peer partner would join an existing team of three (3) housing first case managers and a team lead. The housing first team lead would train, mentor and supervise said community diversion coordinator and peer partner and, as well, the three case coordinators would come alongside the community diversion coordinator and peer partner as mentors.

The Diversion Coordinator and Peer Support Worker, will work a rotating shift to ensure that there will be a coordinator/partner accessible to patrons accessing the shelters on Saturday and Sunday. The community diversion coordinator will work a 11:30 to 7:30 pm shift and the peer partner will work a flexible 20 hour a week schedule.

The Diversion Case Coordinator and Peer Partner will be at the "front-door" of The Salvation Army shelter when the doors open at 4:30 pm. From 4:30 until the end of the shift at 7:30 pm, the community diversion case coordinator and peer partner, will meet with guests and using a specifically designed set of questions developed by the Canadian Alliance to End Homelessness (CAEH), will learn why an individual is seeking shelter services. This will also be the first access point in administering the VI SPDAT.

Community Plan on Homelessness Proposed Program Details

9. Program Name: The Salvation Army Shelter Diversion Program

***Note:** The term of the Community Plan on Homelessness Grant is April 1, 2019 - March 31, 2020. All program expenditures must occur during this term.*

10. Briefly describe the program proposed.

The Diversion Case Coordinator and Peer Partner will be at the "front-door" of The Salvation Army shelter when the doors open at 4:30 pm. From 4:30 until the end of the shift at 7:30 pm, the community diversion case coordinator and peer support worker, will meet with patrons and using a specifically designed set of questions developed by the Canadian Alliance to End Homelessness (CAEH), will learn why an individual is seeking shelter services. This will also be the first access point in administering the VI SPDAT.

Between the hours of 11:30-4:30 the diversion coordinator will seek out services for individuals, complete minimal case management, explore housing options and landlord mediation, connect patrons to service and benefits/referrals and follow through with patrons that they interacted with through the shelter.

The diversion coordinator and peer partner will work with contacts at Marshall Houses' shelter and Unity House to build partnerships and to propose the diversion program be built into their programming and services.

To serve as many individuals/families as possible, coordinator and peer support worker will be creative in working with all sources of possible support within the community. Diversion ensures that emergency shelter beds are accessed only when necessary, and only as part of an intentional process toward securing housing. 4 male beds and 4 female beds will be set up within The Salvation Army shelter specifically for those individuals who are going through the diversion program. These will be short term beds that can be accessed by patrons while the diversion coordinator and peer support worker are interacting and helping the patron find long term solutions to their immediate needs, while preventing homelessness. The shelter beds will be available for those individuals who are "clean" from drug and alcohol use.

Individuals who are experiencing domestic violence will also be able to access these beds immediately.

Some of the support offered to individuals by current shelter staff are; housekeeping, laundry, security, meals, and providing access to basic need items like soaps, clothes or personal hygiene products. The Diversion Coordinator and Peer Support Worker will complement and build on these services.

All individuals and families involved with the Diversion program will be able to access all services provided by The Salvation Army which would include weekly groups.

11. What is your organization's vision and mandate? (If your organization received funding for this program in 2018/19, skip to Question 13)

The Salvation Army is a Christian organization that gives hope and support to vulnerable people in 400 communities across Canada and in 131 countries.

Programs offered strive to meet the spiritual, emotional, social, and practical needs of all who enters its doors. The Salvation Army welcomes all with dignity, respect and exists to be a transforming influence, offering hope.

The Salvation Army's core operational values are:

Compassion, Respect, Excellence, Integrity, Relevance, Co-operation and Celebration.

12. How does the program align with your organization's vision and mandate?

The Salvation Army operates a 35 bed wet mat program and 32 operational dry shelter beds, plus 24 additional and accessible shelter beds. A Diversion Program would be a natural fit for The Salvation Army.

The Salvation Army has provided and continues to provide a diversity of projects and services to address the needs of our communities vulnerable population. Such projects include (but are not limited to): Family Services, Thrift Stores, Mat Program, Shelter Program, Community Meals, Soup Kitchen, Housing First Program and Pastoral Care.

All individuals accessing the Diversion program will have access to The Salvation Army's services in addition to community programs and services.

13. What will be the positive impacts to the community?

Effective diversion programs focus on quick solutions that have priority to keep the household in current housing if it's safe. Diversion may also provide limited financial, utility, and/or rental assistance; short-term case management; conflict mediation; connection to mainstream services and/or benefits; and housing search."

The Salvations Army's diversion program will: Target individuals coming into shelters, Work one on one with individuals coming into shelter, Explore alternate housing arrangements and keep the household in tact if it is safe, Reduce the number of families in our community becoming homeless, Reduce the need for or number of shelter beds used, Reduce the size of wait lists for shelter,

Provide limited case management, financial management and referral to mainstream services as required.

14. List community partners and include letters of support.

Canadian Mental Health	Wood Buffalo Wellness Society
AHS/Mental Health and Addictions	WBH/Marshall House
Multicultural Association	Fort McMurray Food Bank
St. Aidan's	Alberta Works/AISH
Stepping Stones for Youth	Pastew Place Detox Centre
Mark Amy	HIV North
Fort McMurray Treatment Facility	
Centre of Hope	
YMCA	
CHOICES	

Outcomes:

15. What is the change you anticipate will happen as a result of the program?

Prevention of Homelessness.
 Individuals/families facing homelessness and seeking shelter services will be assisted in identifying immediate alternative housing arrangements.
 Individuals/families facing homelessness and seeking shelter services will be connected to services and financial programs to assist them in returning to permanent housing. All options will be explored.
 Decrease in individuals/families becoming homeless.
 Decrease in the demand for shelter beds.
 Decrease in the size of program wait lists for shelter beds.
 Community and services will "buy in" to the diversion program/process.

Outcome Measures:

16. How will you know the program is working?

Decrease in the number of shelter beds being used nightly.
 Decrease in the wait list for shelter beds.
 Decrease in the number of individuals/families returning seeking shelter beds.
 Individuals and families are accessing alternative housing solutions.
 Agencies providing shelter space will use a Diversion model.
 Community has adopted a coordinated access philosophy.
 Feedback, focus groups, one on one interviews.
 Measure and compiling analysis of the services monthly.
 ETO database

Outputs:

17. What are the direct results of the program activities? (percentages, numbers)

50% of individuals/families seeking shelter are diverted from using the shelter system and do not end up in homelessness; 70% of individuals diverted do not return to the shelter system. 80% of individuals/families who resolve their housing/homeless crisis successfully by maintaining/obtaining permanent housing; 50% Of Individuals/families involved in diversion planning, who must enter the emergency shelter, will exit the shelter within a 21 day time period; 8% of designated shelter beds used per night (4 women and 4 men beds). 100% of individuals who would be accessing the shelters, meet with case manager 100% of individuals who would be accessing the shelters, meet with case manager and are diverted to other sources and services; 100% of appropriate referrals to services 20% of individuals who are assisted with staying elsewhere but shelters, immediately following contact with case manager; 100% of individuals who are assisted with housing search 100% of individuals who receive shallow services (bus tickets, food hampers, thrift store etc.) 75% of referrals to CI; 25% of individuals who no longer need shelter services 100% of individuals/families who do not qualify for shelter services are referred to community agencies; 80% of individuals/families accessing shelter complete the VI SPDAT.

18. How will you identify this program or project to the public as funded by the Municipality?

Brochure/pamphlet with mention of the program being funded by the Municipality and the Municipalities logo displayed.
Social media: Continual mention of the program being funded by the Municipality.
Word of mouth
Community Presentations

19. Operational Budget Review

Grant agreements cannot be issued until Council has approved the CPH allocation.

If approved, agreement term will be the 12 month period of April 1, 2019 to March 31, 2020.

Budget Item	Amount (12 months)	Notes
Salaries & Benefits (# of staff)	96,366.40	1 full time 1 part time
Client Needs (# of clients)	8,200.00	
Operating Costs	13,942.00	
Rent Supplement		
Administrative Costs (10% of Total)	11,850.84	
Total Program Costs	\$ 130,359.24	

20. Provide any additional information that may assist in developing a better understanding of your organization or its programs/projects during the grant review.

The diversion coordinator and peer partner will utilize approaches/services such as:

- Advocacy
- Connecting to resources
- Building community
- Relationship Building
- Group Facilitation
- Skill building/mentoring/goal setting
- Role Modeling
- Provisions of financial, utility and/or rental assistance (in cooperation with The Centre of Hope's Eviction Prevention Program and TSA Family Service Program)
- Short-term support/case management, or support coordination (in partnership with community resources and The Salvation Army programs and services)
- Conflict mediation; landlord mediation
- Connection to services and/or benefits; referrals (in partnership with community resources and The Salvation Army programs and services) and
- Housing search support
- Supports with shelter program (Marshall House Shelter, Unity House and TSA Shelter staff and resources)
- Partnership with Centralized Intake/Outreach Workers through the WBWS
- Family reunification
- Shallow assistance (bus tickets, food hampers, etc.)

The VI SPDAT and a Diversion Assessment Tool/Questionnaire will be used by the Diversion Coordinator and Peer Support Worker (as attached).

Completed and Signed Applications are to be submitted:

In Person or By Mail:

Community Investment Program
Corporate and Community Services
Regional Municipality of Wood Buffalo
9909 Franklin Avenue
Fort McMurray, AB T9H 2K4

OR

By Email: CIP@rmwb.ca

**LATE or INCOMPLETE applications will not be processed
(Community Investment Program Policy FIN-220, Section 3.1.5)**

DIVERSION PROGRAM/THE SALVATION ARMY

Logic Model 2019 - 2020

Inputs	Outputs		Outcomes - Impact		
	Activities	Participation	Short Term	Medium Term	Long Term
<u>What we invest:</u>	<u>What we do:</u>	<u>Who we reach:</u>	<u>What the short term results are:</u>	<u>What the intermediate results are:</u>	<u>What the ultimate impact is</u>
People shelters Executive Director Programs Manager Housing First Team Lead 3 Housing First Coordinators	The Team Lead will monitor and supervise the Full time Diversion Case Coordinator and the 1/2 time Peer Support worker as well as 3 Housing First coordinators. In addition the Team Lead with attend required meetings and	Individuals/families who are attempting to access shelter programs.	Diversion Coordinator and Peer Support Worker are well trained within the field of Diversion and their specific job duties. They are ready and prepared to offer individuals/families and our	An increase number of individuals and families are diverted from using she shelter system and do not end up homeless.	50% of individuals/families seeking shelter are diverted from using the shelter system and do not end up homeless.
Diversion Case Coordinator	To the Salvation Army will hire one full time community diversion coordinator (40 hours per week) and one part -time peer partner (20 hours per week) who will work a rotating shift to ensure that there will be a coordinator/partner accessible to patrons accessing the shelters on Saturday and Sunday. The community diversion coordinator will work a 11:30 to 7:30 pm shift and the peer partner will work a flexible 20 hour a week schedule.	Service Providers	Ongoing partnerships built with individuals and families accessing the shelter system	Individuals/families are obtaining permanent housing.	80% of individuals/families who resolve their housing/homeless crisis successfully by maintaining/obtaining permanent housing.
Part-time Peer Support Worker		Community	New and ongoing partnerships built with landlords and service providers.	Individuals/families do not return to the shelter sysytem	
Program Partners		The Salvation Army Programs & Services	Diversion Coordinator and peer support worker are trained in using Motivational Interviewing.	Individuals/families are staying in shelters for no more than a 21 day period.	70% of individuals/families diverted do not return to the shelter system.
RMWB		Funding Sources			50% of individuals/families involved in diversion planning, who must enter the emergency shelter, will exit the shelter with a 21 day period.
Alberta Works	These individuals would be hired on a contract basis. The community diversion coordinator and peer partner would join an existing team of three (3) housing first case managers and a team lead. The housing first team lead would train, mentor and supervise said community diversion coordinator and peer partner and, as well, the three case coordinators would come alongside the community diversion coordinator and peer partner as mentors.	Evaluators	Individuals/families are beginning to be diverted from the shelter		
Services and Staff			Unity House and Marshall House are informed and knowledgeable about the Diversion Program.	Individuals/families seek out the Diversion Coordinator and Peer support worker.	100% of individuals/families accessing shelter meet with Diversion Coordinantor or Peer support worker
Community Mat Program, supervisor and staff,			The Diversion Coordinator, Peer Support worker and Shelter staff have boughten into the Diversion program and are using the questionnaire and VI SPDAT		100% of individuals/families accessing shelter are diverted to other sources and services.
Shelter Program, supervisor and staff,			individual/families are assisted with housing search individuals/families receive shallow services (bus tickets, food hampers, thrift store etc.) individuals/families who do not qualify for shelter services are referred to community agencies individuals/families accessing shelter complete the VI SPDAT.		100% of appropriate referrals are made to community services and programs
Thrift Store	The Diversion Case Coordinator and Peer Partner will be at the "front-door" of The Salvation Army shelter when the doors open at 4:30 pm. From 4:30 until the end of the shift at 7:30 pm, the community diversion case coordinator and peer partner, will meet with guests and using a specifically designed set of questions developed by the Canadian Alliance to End Homelessness (CAEH), will learn why an individual is seeking shelter services. This will also be the first access point in administering the VI SPDAT.			Diversion begins to really become a valuable option and appropriate referrals are made to community services and programs.	20% of individuals/families who are assisted with staying elsewhere but shelters, immediately following contact with case manager and/or peer support worker.
Family Services				individual/families are assisted with housing search individuals/families receive shallow services (bus tickets, food hampers, thrift store etc.) individuals/families who do not qualify for shelter services are referred to community agencies individuals/families accessing shelter complete the VI SPDAT.	100% of individual/families are assisted with housing search 100% of individuals/families receive shallow services (bus tickets, food hampers, thrift store etc.) 25%of individuals who no longer need shelter services 100% of individuals/families who do not qualify for shelter services are referred to community agencies 80% of individuals/families accessing shelter complete the VI SPDAT.
Pastoral Care				Referrals of individuals/families to Centralized Intake are occurring regularly Individuals/families no longer need shelter services	
Landlords Private Housing Facilities, rental apartments, (private and public) Room Rentals WBH				Diversion Coordinator and Peer Support are using Motivational Interviewing	75% of referrals to CI

	housing options and landlord mediation,		
	The diversion coordinator and peer partner will work with contacts at Marshall Houses' shelter and Unity House to build partnerships and to propose the diversion program be built into their programming and services.		
Assumptions: The Salvation Army Diversion Program will meet with all individuals/families who are attempting to access The Salvation Army shelter program. Once established at The Salvation Army, the Diversion Case Coordinator and Peer Support worker will successfully reach out to Waypoints/Unity House and WBH/Marshall House Shelter to offer them the Diversion Program.		External Factors: Lack of appropriate housing; Lack of "affordable housing" so clients can become self-sufficeint and pay their rent when Housing First is no longer there; Landlords don't agree to rent to Housing First clients ; Clients missing in action; Lack of appropriate funding	
Evaluation: Questionnaire, VI SPDAT, Monthly Reporting, 6 Month Reporting, Yearly Reporting, Tracking of Outcome measures, Service Providers reports,			



10010 Franklin Avenue,
Fort McMurray, AB T9H 2K6
780-791-3009
info@choicesfortmcmurray.ca
www.choicesfortmcmurray.ca

December 3, 2018

Re: Support for Salvation Army Diversion Program

To whom it may concern:

Choices Association of Fort McMurray is pleased to provide a letter of support to Salvation Army Fort McMurray.

The Salvation Army's Diversion Program will be a great benefit to our community by providing wrap around services via referrals to other community social service agencies for those not only entering their Housing First Program but through many of other programs that the Salvation Army offers to our community members in need.

Choices and the Salvation Army have been working hand in hand to assist our mutual clients in becoming productive members of society and we offer our full support with the Diversion program to further aid in our client's success in our community.

Sincerely

A handwritten signature in blue ink, appearing to read "Allison Pardy", is written over a light blue horizontal line.

Allison Pardy
Executive Director
Choices Association of Fort McMurray

Imagine...a world that works for everyone



HIV North Society
Fort McMurray, Alberta

December 3, 2018

To Whom It May Concern:

Re: Letter of reference The Salvation Army

In support of our community partner, The Salvation Army, we believe the work being accomplished through their Housing First Program to be effective and relative.

HIV North has successfully partnered with The Salvation Army Housing First Program clients as well as those accessing the Emergency and Mat Shelters, lunch/supper community meals, and the Community Response Unit services. We have been involved in education and harm reduction, coming on a regular basis to provide these services. We value this partnership as we work together for the betterment of our mutual clients.

The Salvation Army has been a supportive agency that advocates for marginalized individuals in our community. Their dedication and advocacy for their patrons does not go unnoticed in our Community, and their services undoubtedly better the lives of individuals in the RMWB every day. Their proposal for a Diversion program would be a natural fit with the work the Housing First, Family Services and shelter programs are currently providing.

We look forward to continuing our working relationship.

Sincerely yours,

Danielle Hapta, LPN, Acting Area Director

HIV North Society

www.hivnorth.org

Shell Place, Redpoll Centre
1 C.A. Knight Way
Fort McMurray AB, T9H 5C5
(780)791-3391 (phone)

9607 102 Street
Grande Prairie AB, T8V 2T8
(780)538-3388 (phone)
(780)538-3368 (fax)

Pastew Place Detox Centre



505 Sakitawaw Trail South
Fort McMurray, AB T9H 4P3
Phone: 780-791-2525
Fax: 780-791-0358
Email: ppdcs@shaw.ca

December 5, 2018

Letter of Support – Salvation Army

To whom it may concern,

Please accept this letter of support for Salvation Army's Diversion Program. This program would be crucial in helping individuals who need immediate assistance in our community by assessing what their needs are and guiding them through the correct processes. It is incredibly hard for those that need the help to actually request it, that being said, having a place to go to not only to ask for that support but to also have someone guide them through the proper channels would ease the stress and anxiety of anyone going through hardship.

If you require any more information, please don't hesitate to reach out.

Thank you,

Amber Fort
Executive Director
Pastew Place Detox Centre

Funding provided by:

Alberta Health Services

