# RMWB Planning & Development Process Review Project Update

WB Development Advisory Committee March 3, 2021



## Agenda

- 1. RMWB Red Tape Reduction Initiative
- 2. P&D Process Review Project
- 3. P&D Change of Use Update
- 4. Discussion Questions/Comments

## RMWB Red Tape Reduction

- Commitment to continual improvement & engagement
- Examples of common concerns heard:
  - Inconsistency in communication from staff
  - Confusing/duplicated steps
  - Unnecessary process and permits
  - Customer Service levels
  - Time lags

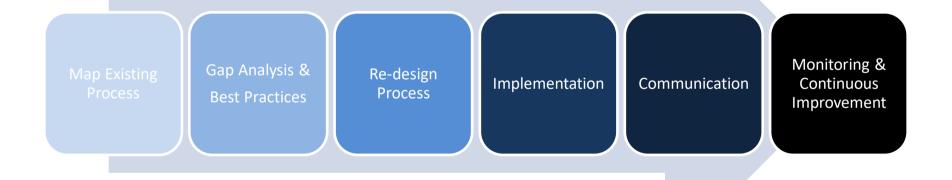
"The department is aware of real and perceived public/investor complaints concerning CONFUSION, INEFFICIENCIES and MISCOMMUNICATION with P&D processes which must be addressed through the Process Review Project"

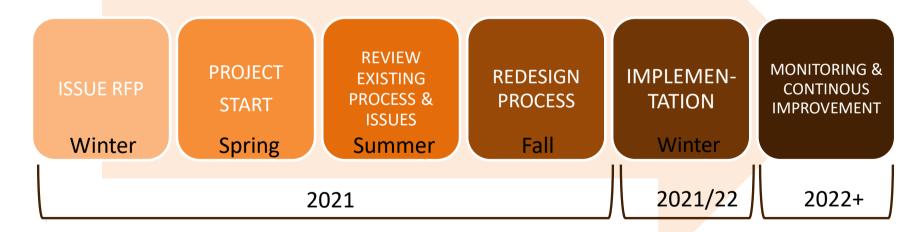
"The department aims to reduce red tape & better facilitate property improvement, investment, and responsible growth in our region"

#### **PURPOSE**

- Focus on Customer Service
- Reduce frustration
- Clearer communication and expectations
- Reduced processes/steps
- Increase investor confidence

#### PROJECT SEQUENCE





<sup>\*</sup>Approximate Dates. Subject to change based on process.

#### STAKEHOLDER ENGAGEMENT

- Input from residents and businesses is critical
- Opportunities will be available throughout process
- Confidential input is an option

## P&D – Change of Use

#### Improved Process



## Sample of Proposed Permitted Uses

Permitted Uses: Light Inc	dustrial
(selected)	

**Permitted Uses: Community Commercial** 

**Accessory Building** 

Animal Care Services, Minor

Automotive and Equipment Service

Automotive Vehicle Sales and Rental

**Commercial Guest Accommodation** 

Contractor, Limited

Custom, Manufacturing

**Equipment Rental** 

Food Vendor, Mobile

Office

Restaurant, Major

Restaurant, Minor

**Accessory Building** 

Animal Care Service, Minor

**Drinking Establishment** 

Health Care Facility, Minor

Office

**Public Utility** 

Recreation Facility, Indoor

**Religious Assembly** 

Restaurant, Major

Restaurant, Minor

Retail, General

### Discussion



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