

Support Through Housing Team Society

Wrap Around Supports, Case Management & Outreach Services

2019-20 Community Plan on Homelessness Grant Analysis

Rank: DNQ - Does Not Qualify

CIP Grant Summary:

April 1, 2016 - March 31, 2017	April 1, 2017 - March 31, 2018	April 1, 2018 - March 31, 2019	April 1, 2019 - March 31, 2020 Request	April 1, 2019 - March 31, 2020 Recommended by HISC	Difference of Recommended vs. Requested
28,800	40,000	43,700	83,200	-	(83,200)

Program Reporting Required:

- Monthly Efforts to Outcomes (ETO) data reporting
- Monthly Program Reporting
- 6 Month Report - outlining successes and challenges
- Annual Report - outlining successes and challenges

Financial Reporting Required:

- Monthly financial claims with financial receipts and back up documentation for the amount claimed
- Annual Financial Statements

Notes:

** Not recommended**

Budget Line Description	2019-20 Grant Request	2019-20 HISC Recommended
Staff Costs	65,000	-
Operational Costs	3,000	-
Client Related Costs	2,000	-
Rent Supplement	5,000	
Subtotal	75,000	-
Administrative Costs	8,200	
Total Costs	83,200	-

2019-2020 Community Plan on Homelessness

Call for Applications

The grant program under which your organization is applying has specific eligibility requirements. The Application Form should clearly show how the proposed program meets these requirements. The Application Form, including all required attachments, must be received by the closing date. **Late or incomplete applications will not be processed (Community Investment Program Policy FIN-220, Section 3.1.5).**

In order to complete this application for funding, please consider the following:

- Read thoroughly 2019 Community Plan on Homelessness Grant Guidelines
- Schedule a meeting with the a CPH representative by emailing CPH@rmwb.ca **before application deadline**

If you have reviewed the 2019 Community Plan on Homelessness Grant Guidelines and have any questions regarding this application form or eligibility, please contact CIP@rmwb.ca.

Organization Name: Support Through Housing Team

Declaration: In making this application, we, the undersigned, confirm:

Board Member(s) and/or
Executive Director Initials:

- that we have read the Community Plan on Homelessness Grant Guidelines;
- that we understand that this application form and all attachments shall be part of the **public** Council agenda and accessible through all methods that the Council agenda is available;
- that we understand that this application form and all required attachments must be completed in full and received before 4:30 p.m. MT on Friday, December 7, 2018;
- that we understand the term of the Community Plan on Homelessness Grant is April 1, 2019 to March 31, 2020 and that all expenditures must happen during this term; and
- that we are authorized by the applicant organization to complete the application and hereby represent to the Regional Municipality of Wood Buffalo's Community Investment Program and declare that to the best of our knowledge and belief, the information provided is truthful and accurate, and the application is made on behalf of the above-named organization and with the Board of Directors' full knowledge and consent.

Jr KD
Jr KD
Jr KD
Jr KD
Jr KD

Janene Hickman
Signature of Board Member
(must have signing authority)

Khyati Desai
Signature of Board Member or Executive Director
(must have signing authority)

Janene Hickman
Print Name

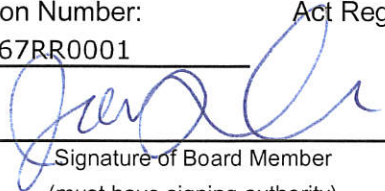
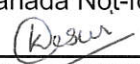
Khyati Desai
Print Name

2018-12-03
Date: (YYYY-MM-DD)

2018-12-01
Date: (YYYY-MM-DD)

2019-2020 Community Plan on Homelessness

Call for Applications

Organization Details	
Organization Name: Support Through Housing Team	
Street Address: Redpoll Centre, Shell Place, Fort McMurray	
Province: Alberta	
Postal Code: T9H 5C5	
Phone Number: 587-646-6151	
Email Address: khyati@stht.ca	
Website Address: www.stht.ca	
Main Contact	
Name: Khyati Desai	
Title: Executive Director	
Daytime Phone: 587-646-6151	
Email Address: khyati@stht.ca	
Board Chair/President	
Name: Janene Hickman	
Daytime Phone: 17(1)	
Email Address: 17(1)	
Executive Director	
Name: Khyati Desai	
Daytime Phone: 587-646-6151	
Email Address: khyati@stht.ca	
Is your organization registered as a not-for-profit society or corporation? Yes <input checked="" type="checkbox"/> No <input type="checkbox"/>	
Registration Number: 827501867RR0001	Act Registered Under: <div style="display: flex; flex-direction: column; gap: 5px;"> <input checked="" type="checkbox"/> Societies Act (Alberta) <input type="checkbox"/> Companies Act (Alberta) <input type="checkbox"/> Canada Not-for-profit Corporations Act </div>
<div style="text-align: center;">  _____ Signature of Board Member (must have signing authority) </div> <div style="text-align: center; margin-top: 10px;"> Janene Hickman _____ Print Name </div> <div style="text-align: center; margin-top: 10px;"> 2018-12-3 _____ Date: (Year-Month-Day) </div>	<div style="text-align: center;">  _____ Signature of Board Member or Executive Director (must have signing authority) </div> <div style="text-align: center; margin-top: 10px;"> Khyati Desai _____ Print Name </div> <div style="text-align: center; margin-top: 10px;"> 2018-12-1 _____ Date: (Year-Month-Day) </div>

Community Plan on Homelessness Board Questionnaire

1. Minimum number of board members according to bylaws: 3
2. Number of board members: Currently: 7 2018: 7 2017: 9
3. How often does the Board of Directors meet? 9 times a year and as needed
4. Please list your current Board of Directors:

Name	Board Position	Years on Board
Janene Hickman	Board Chair	4
Elena Gould	Secretary	2
Ravil Patel	Treasurer	2
Barbara Weber	Member	3
Brittany Morrison	Member	3
Tracy Toms	Member	3
Brian Fung	Member	1

5. Are any Board members being paid, or receiving an honorarium for being on the Board or for other positions in the organization outside of their role on the Board?

☐ Yes ☒ No

- 6.

Board member name	Paid role in the board / organization	Amount received

.....

The personal information collected in this application is collected under the authority of section 33(c) of Alberta's Freedom of Information and Protection of Privacy (FOIP) Act. It will be used to process the application and contact you if needed, during the review of this application. If you have any questions about the collection and use of the personal information you may contact the Manager, Community Investment Program, at 9909 Franklin Avenue, Fort McMurray, AB T9H 2K4 or at (780) 743-7918.

.....

7. Which of the following classifications will your program address?

(Please check the one that applies)

- ☒ Prevention
- ☒ Outreach
- ☐ Coordinated Access
- ☐ Diversion

8.

Describe, in detail, how the program will meet and address the classification selected above. How does the program align with the RMWB 10 year plan? Please attach a current logic model.

STHT works with individuals who are either homeless or at risk of homelessness. Our programming is preventative as it addresses all factors that have led to a client's circumstances. Yet through wrap-around support clients build new-found confidence, determination, and life skills to prevent further homelessness. By helping clients gain basic life skills such as household maintenance, cooking, financial literacy, and effective parenting, etc, they develop greater independence. Not only do we work to prevent individuals from falling back into a cycle of homelessness but we ensure they have the skills and resources to maintain a stable home, healthy physical habits, and emotional resiliency.

Community Plan on Homelessness

Proposed Program Details

9. Program Name: Wrap around supports, Case management and Outreach services

Note: The term of the Community Plan on Homelessness Grant is April 1, 2019 - March 31, 2020. All program expenditures must occur during this term.

10. Briefly describe the program proposed.

Support Through Housing Team (STHT) started operations in the Regional Municipality of Wood Buffalo in 2002 as a committee of partner non-profit organizations that provide “wrap-around” support to individuals and families at risk of or experiencing homelessness. STHT became a registered charity in 2009 and since then has grown to offer 4 main services:

1. Wrap-around Support: We assist clients in accessing community supports that help reduce barriers to housing. Individuals and families improve their lives through counselling, addiction treatment, legal and/or financial assistance, shelter options, basic necessities, education and/or employment opportunities.
2. Transitional Supportive Living: STHT partners with Wood Buffalo Housing and Development Corporation to house clients in a transitional supportive apartment building, until they are ready to live independently and find stable housing in the community.
3. Outreach Support: Whether clients are couch-surfing or staying at shelters, our Outreach Worker meets one-on-one with each client to gain an understanding of their barriers to housing, and determine action steps to address these barriers. Clients are guided to set personal goals towards health and self-sufficiency, and given the resources necessary to take action.
4. Life Skills Coaching: Every STHT client has access to one-on-one coaching to develop life skills including: household cleaning and budgeting, personal hygiene, parenting help, meal preparation, time management, volunteerism and community engagement, problem solving and decision making.

With these programs, STHT is able to do so much more than simply provide our clients with housing. STHT helps to facilitate access to housing and guides individuals throughout their entire housing journey. This can include, but is not limited to; helping a client maintain their housing, apply for new housing, plan for housing transitions, prevent eviction, or move into the Centennial House supportive transitional apartments. Clients will also be connected to supportive wrap-around services which are provided by our Agency Team. The Team is made up of 12 local health and wellness agencies. Clients are able to access programs and services through these agencies to help them meet their goals and increase skills and capacity.

Individuals are accepted into the program if they are experiencing barriers to housing, which can include: mental health problems, addictions, domestic violence, employment barriers, legal challenges, and/or cognitive delay. Our staff work with 12 other community agencies to ensure clients access the necessary support to build their life skills, manage their mental and/or physical health, and find stable housing. STHT differs from other housing options by providing client-centred support where we not only work to find affordable or subsidized housing for our clients, but we work with them on a daily/weekly basis to ensure that they are accountable to their goals and responsibilities, be it counselling, addiction treatment, court dates, etc. The

Page 5, Question #10 con't.

Individuals are accepted into the program if they are experiencing barriers to housing, which can include: mental health problems, addictions, domestic violence, employment barriers, legal challenges, and/or cognitive delay. Our staff work with 12 other community agencies to ensure clients access the necessary support to build their life skills, manage their mental and/or physical health, and find stable housing. STHT differs from other housing options by providing client-centred support where we not only work to find affordable or subsidized housing for our clients, but we work with them on a daily/weekly basis to ensure that they are accountable to their goals and responsibilities, be it counselling, addiction treatment, court dates, etc. The clients also identify other skills they wish to develop while working with our team, which may involve volunteering in the community, or attending courses in upgrading or anger management.

We have approximately 15-30 clients at a given time, 7 of whom live in our supportive living building called Centennial House. This building is owned by Wood Buffalo Housing Corporation, and STHT operates the programming for the tenants. Clients are accepted into Centennial House once they prove their commitment to healthy living. Ultimately, our goal is to help clients transition from our program to other community housing where they can live more independently. The majority of our clients are considered Outreach clients as they do not live in our supportive apartment building. Our Outreach clients also have a case coordinator, and access to all the wrap-around support and life skills coaching as our Centennial House Clients.

Here are some main activities executed by the STHT staff to achieve our program goals and attain successful client outcomes:

- Conduct assessments and intakes of individuals and families (from both Agency referrals and self-referrals)
- Identify personal barriers to independence through collaborative assessment with Agency Team and Life Skills Facilitator, and determine developmental needs and goals with client
- Set goals with clients and develop an "Action Plan;" follow up weekly to ensure they are accountable to their responsibilities
- Manage client needs and challenges (either living at Centennial House or Outreach clients)
- Refer clients to relevant community services, and follow up to ensure they are accessing other services and attending significant appointments
- Support clients through the moving process, helping them access basic needs, furniture, and community supports to make a smooth transition to a new home
- Provide daily guidance and support to assist clients in crisis, and for clients who need encouragement and motivation to manage life challenges including but not limited to: household cleaning and maintenance, budgeting, personal hygiene, time management, parenting, conflict resolution, and problem solving
- Organize social activities and community outings for clients to have opportunities to volunteer, socialize with others, and develop a sense of community (examples: cooking class, paint night, movie night, gardening day, and holiday celebrations)

Individuals receive intensive support from appropriate social services, ensuring they don't slide further into problems and crisis, whether it be addictions, poverty or mental illness. Clients commit to changing their lives for the better, and work with a Program Coordinator to set goals and follow through with the work required to improve their circumstances. Through the wraparound support offered through STHT, clients develop self-sufficiency, find a sense of purpose and belonging, and engage in the community.

Most referrals come from the Agency Team and are clients of Agency Team Members. Self-Referrals are not uncommon. Individuals often discover our program online and reach out by email or phone to request an intake. Agencies outside of the Team can also call or email to request a referral form for a client.

11. What is your organization's vision and mandate? (If your organization received funding for **this program in 2018/19, skip to Question 13)**

Vision:

Individuals and families are healthy, have a sense of belonging, opportunities for self-development, and a place to call home in the Regional Municipality of Wood Buffalo.

Mission:

The Support Through Housing Team provides consistent support, wrap-around services, collaborative case management, and life skills to individuals and families in the Regional Municipality of Wood Buffalo.

12. How does the program align with your organization's vision and mandate?

This grant will support client services and intensive case management to meet clients where they are at with dignity and respect as we provide consistent wrap-around support to help our clients through developing into independence. This grant specifically supports work with clients to ensure they have the transitional support they need to deal with the complex issues which are the driving forces behind the barriers they face to building resiliency.

13. What will be the positive impacts to the community?

- Clients experience healthy relations with family members, neighbors and friends, which results in a stronger network of support

14. List community partners and include letters of support.

STHT currently meets with the following 12 agencies monthly to conduct collaborative case discussions and provide wrap-around support to STHT clients:

1. AHS Addictions & Mental Health
2. Assertive Outreach services (AOS)
3. Assured Income for Severely Handicapped (AISH)
4. Canadian Mental Health Association (CMHA)
5. Child & Family Services (CFS)
6. Native Counseling Services
7. North East Alberta Fetal Alcohol Network (NEAFAN)
8. Pastew Place Detox Centre

Outcomes:

15. What is the change you anticipate will happen as a result of the program?

We hope to continue to achieve the same outcomes that STHT has worked toward since serving our community. Since 2002, STHT has collaborated with multiple helping agencies to support individuals and families at risk of homelessness or experiencing homelessness. STHT has successfully supported clients in a transitional supportive building, preventing further crisis and homelessness. Today we are doing the same for more clients who may be couch-surfing, staying in shelters, or in other affordable housing. Our Outreach Worker assists all clients succeed in finding a stable home, reuniting with family and children, developing healthy eating and hygiene habits, improving their physical and mental health, finding suitable employment or volunteer opportunities and, sometimes for the first time in their lives, clients discover a sense of connection with friends and the community.

Outcome Measures:

16. How will you know the program is working?

All STHT clients are asked to complete both a Needs Assessment when they become a client, and a Program Survey 6 months into the program. The program survey consists of 17 questions that come directly from the Alberta Family and Community Support Services Measures Bank. These questions look at three measures: improved social well-being of individuals, improved social well-being of families, and social well-being of community. The survey evaluates the amount of positive change that this program generates.

Page 7, Question#14

9. RMWB Counseling Services (FCSS)

10. Salvation Army

11. WayPoints

12. Wood Buffalo Housing(WBH)

STHT works closely with WBH to operate a 7-unit apartment building where STHT clients can access temporary, affordable housing with a part-time in-house Life Skills Facilitator. We collaborate with many other agencies who may refer clients suitable to the STHT program, including: HIV North and Wood Buffalo Wellness Society.

STHT is partner agency with United Way of Fort McMurray & Wood Buffalo

Outputs:

17. What are the direct results of the program activities?

In last 12 months STHT served 43 individuals through our programs:

- 26 Adults, 17 children, of whom:
- 14 indigenous persons,
- 1 senior,
- 4 individuals with FASD.

STHT estimates that we will be serving 40-60 individuals in 2019-20,:

- 30-35 adults, 25-30 children, of whom we estimate:
- 20-25 indigenous persons,
- 1-3 seniors,
- 5-10 individuals with FASD.

18. How will you identify this program or project to the public as funded by the Municipality?

All marketing material includes the use of the RMWB logo (i.e. banner, pamphlet, business cards and Website).

19. Operational Budget Review

Grant agreements cannot be issued until Council has approved the CPH allocation.

If approved, agreement term will be the 12 month period of April 1, 2019 to March 31, 2020.

Budget Item	Amount (12 months)	Notes
Salaries & Benefits (# of staff)	65,000.00	1 staff
Client Needs (# of clients)	2,000.00	40-60 (Clients+Children)
Operating Costs	3,000.00	
Rent Supplement	5,000.00	
Administrative Costs (10% of Total)	8,200.00	
Total Program Costs	\$ 83,200.00	

20. Provide any additional information that may assist in developing a better understanding of your organization or its programs/projects during the grant review.

Please find attached client stories which will assist in showing the impact of the STHT program. Although STHT services a relatively small number of individuals, the narratives show that our program helps to support individuals who don't clearly fall into only one program in town (who are at a greater risk of "falling through the cracks"). Our model is to work with our clients at a pace which supports them. Supportive transitional programming helps clients move away from a cycle of eviction and works with them to develop the skills and resiliency they need to succeed as independent adults.

Completed and Signed Applications are to be submitted:

In Person or By Mail:

Community Investment Program
Corporate and Community Services
Regional Municipality of Wood Buffalo
9909 Franklin Avenue
Fort McMurray, AB T9H 2K4

OR

By Email: CIP@rmwb.ca

**LATE or INCOMPLETE applications will not be processed
(Community Investment Program Policy FIN-220, Section 3.1.5)**



The Support Through Housing Team Society

The Redpoll Centre, Shell Place, 1 C.A. Knight Way Fort McMurray, AB T9H5C5
Phone: 780-791-0077 www.stht.ca

STHT LOGIC MODEL						
Goals	Inputs	Activities	Outputs	Outcomes	Method of Measurements	Indicators of Success
Intake all referred individuals and accept clients that meet criteria within 1 month of referral. <i>*Assumption: clients follow through with scheduled meeting</i>	Human Resources: Program Coordinator Outreach Worker Life Skills Facilitator Executive Director STHT Agency Team Funding: RMWB United Way Donations Space: Redpoll Office Centennial House	Individuals meet Program Coordinator within 1 week of referral. Program Coordinator seeks approval for new clients at the monthly Agency Team meeting.	# of individuals becoming STHT clients	Clients understand the benefits and expectations of the STHT program, and together with the Program Coordinator determine if it is a good fit for them to become an STHT client.	Clients' feedback from intake.	Client referrals are appropriate and client understands the structure, expectation and purpose of the STHT Program.
Conduct Client Orientation and develop Service/ Maintenance Plan with client within 1 week of acceptance into STHT Program. <i>*Assumption: clients follow through with scheduled meeting and have a personal desire for positive change.</i>	Human Resources: Program Coordinator Outreach Worker Life Skills Facilitator Executive Director STHT Agency Team Funding: RMWB United Way Donations Space: Redpoll Office Centennial House	Program Coordinator and STHT Agency Team conduct collaborate case management to determine needs of client. Program Coordinator develops a Service/Maintenance Plan with client.	# of clients served Client completes a Service/Maintenance Plan with Program Coordinator to determine personal goals based on needs and barriers.	Clients build trust with STHT support.	Clients' feedback regarding their Service/Maintenance Plan. Client needs identified for life skills coaching.	Client goals are established and clients are empowered. Agency Team has suggested and provided relevant supports to clients.

Target Population are adults (single, families) who must:

Community Plan on Homelessness - Application Form

Application Deadline: 4:30 p.m. MT, Friday, December 7, 2018

Page 14 of 19



The Support Through Housing Team Society

The Redpoll Centre, Shell Place, 1 C.A. Knight Way Fort McMurray, AB T9H5C5

Phone: 780-791-0077 www.stht.ca

<p>In the first month, clients stabilize from crisis and/or unhealthy circumstances and show improvement in their mental, physical, relational and financial health.</p> <p><i>*Assumption: client success depends on individual resiliency, life skills, consistent healthy supports, positive influences and sense of personal accountability.</i></p>	<p>Human Resources: Program Coordinator Outreach Worker Life Skills Facilitator Executive Director STHT Agency Team Other Community supports and activities</p> <p>Funding: RMWB United Way Donations</p> <p>Space: Redpoll Office Centennial House</p>	<p>STHT staff build trust with clients, following up on a daily/weekly basis to ensure they tap into the supports available to shift their thinking and feel secure enough to work on their goals.</p>	<p>Length of time clients show improvement and stabilize after previous chaotic or unhealthy circumstances.</p>	<p>Outcomes can include: improved physical and mental health, positive health, gained independence, community engagement, reduced eviction, sense of belonging, volunteerism.</p>	<p>- Feedback from all STHT staff and Agency Team - Feedback from client - Feedback from landlord</p>	<p>Client demonstrate positive outlook and follow through with supports.</p>
<p>Clients access Outreach support and life skills training during their entire time as an STHT client.</p> <p><i>*Assumption: client needs vary depending on previous life skills and other supports and/or influences in their lives.</i></p>	<p>Human Resources: Program Coordinator Outreach Worker Life Skills Facilitator Executive Director STHT Agency Team Other Community supports and activities</p> <p>Funding: RMWB United Way Donations</p> <p>Space: Redpoll Office Centennial House</p>	<p>Clients work with Outreach Worker and Life Skills coach on a daily or weekly basis. Clients engage in healthy activities toward their goals: cooking, cleaning, hygiene, budgeting, communication, counseling, conflict resolution, problem solving, volunteerism, etc.</p>	<p># of goals completed and pro-social activities clients engage in</p>	<p>Clients take charge of their personal development goals.</p>	<p>- Feedback from Outreach Worker and Life Skills Facilitator - Feedback from client</p>	<p>Clients accomplishing their goals and supports express confidence in their progress.</p>

1. Have barrier(s) to housing, which may include: limited financial resources, mental health issues, domestic violence, addictions, developmental disabilities, severe social/behavioural challenges, and/or legal complications
2. Be committed to improving their lives, and setting and accomplishing goals
3. Have community plans with the less than appropriate agencies, and follow up with referrals that will aid them in achieving appropriate housing

Application Deadline: 4:30 p.m. MT, Friday, December 7, 2018



The Support Through Housing Team Society

The Redpoll Centre, Shell Place, 1 C.A. Knight Way Fort McMurray, AB T9H5C5
Phone: 780-791-0077 www.stht.ca

<p>Clients become more independent in managing their lives and with support from STHT staff decide to graduate from the STHT Program.</p> <p><i>*Assumption: Graduation may be appropriate after months or years of being an STHT client. Clients may return to STHT again if they fall back into unhealthy habits and are struggling with barriers to housing once again.</i></p>	<p>Human Resources: Program Coordinator Outreach Worker Life Skills Facilitator Executive Director STHT Agency Team Other Community supports and activities</p> <p>Funding: RMWB United Way Donations</p> <p>Space: Redpoll Office Centennial House Other housing options</p>	<p>Clients take necessary action to demonstrate readiness to graduate from STHT (may include: finding stable housing, finding a job, staying clean, continuing to see counselor, etc.)</p>	<p>Feedback from STHT staff and client regarding level of success.</p>	<p>Client is accountable for their own actions, take the necessary steps to improve their circumstances and feel empowered to responsible citizens, friends and family members.</p>	<p>- Feedback from all STHT staff and Agency Team - Client exit interview</p>	<p>History of success over months working with STHT (client notes and discussions)</p>
---	--	--	--	---	---	--

Definitions

Goal: what the program is trying to accomplish (SMART – Specific, Measureable, Achievable, Realistic, Time-limited)

Assumptions: conditions believed necessary for the success of the program

Inputs: funding, staff, other resources and infrastructure needed to support the program

Activities: the product, services, processes, techniques, tools, events, technology, and actions of the planned program

Outputs: the size and scope of the services delivered or produced by a program

Outcomes: changes in attitudes, behaviors, knowledge, skills, status, or level of functioning expected to result from program activities (from short to long term)

Method of Measurements: tools and means to measure outcomes ie. Surveys, observation, feedback

Indicators of Success: proof that goals were accomplished

Target population: who is the program is being delivered to?



December 3, 2018

CPH Grant Committee
Regional Municipality of Wood Buffalo

Re: Support Letter for the *Support Through Housing Team Society (STHT)*

To Whom It May Concern,

This letter is written in support of the application for a CPH grant from the Support Through Housing Team Society (STHT).

Recognizing the need to support "hard to house" individuals, Wood Buffalo Housing opened a transitional supportive building called Centennial House in 2005. Centennial House is a transitional housing building for individuals and families that require additional supports to improve their mental health, addiction, family conflict, or life skills. WBH owns and operates Centennial House, and STHT supports the clients residing there. Centennial House has 7 apartments and access to a 24 hours security camera. The building has a shared common area in the basement with a kitchen and living room, where STHT organizes and hosts cooking classes, social gatherings or trainings for clients.

Clients are accepted into Centennial House if they require additional supports to succeed, have proven to be committed to healthy living (no alcohol, drugs, anti-social behaviour) and are willing to follow the rules set out by both WBH and STHT. If there is a waitlist for Centennial House they start working towards goal as an Outreach client. Clients are chosen based on a priority checklist (if they have children, are currently homeless, and could benefit from the supportive living environment). Clients can remain tenants of Centennial House as long as they need to stabilize their lives and develop life skills. STHT staff will encourage clients to consider moving into an independent home in the community once they demonstrate that they are self-sufficient. This timeframe can be anywhere from 2 months to 2 years.

Since managing the Centennial House property for the last year and a half, I have had the pleasure of working with a great team at STHT. The staff are always accessible, reliable and passionate about supporting our tenants. When crisis occurs with any clients, STHT responds in a timely and professional manner to ensure the safety and well-being of everyone involved. STHT also has a number of Outreach clients, many of whom live in other WBH units in our community and together we collaborative on solving tenant issues.

I sit on the monthly team meetings with STHT where we review each client, determine the barriers to health and housing, and brainstorm appropriate and affordable options for mutual clients. STHT is a unique model in our community and provides a holistic approach to helping our communities most vulnerable facing homelessness and housing issues.

Sincerely,

Amanda Beck
Tenant & Community Relations Coordinator
Wood Buffalo Housing
Phone: 780-799-4031
Fax: 780-799-4026
E-mail: amandab@wbhousing.ca



North East Alberta FASD Network

*NEAFAN 600 Signal Rd (Rec Centre) Fort McMurray, AB, T9H 3Z4
Tel 780 750 6678 Fax: 780 750 6681*

December 1, 2018

CPH Grant Committee
Regional Municipality of Wood Buffalo

Re: Support Letter for the Support Through Housing Team Society (STHT)

To Whom It May Concern,

This letter is written in support of the application for a CPH grant from the Support Through Housing Team Society (STHT).

As the Outreach & Support Services Worker for the North East Alberta Fetal Alcohol Network (NEAFAN) I am extremely grateful to STHT for the support they have provided to NEAFAN clients over the last 6 years that I have worked with STHT staff. NEAFAN operates within the Wood Buffalo Municipal Area including Fort McMurray and Surrounding Communities. Our clients require additional help with life skills and personal management, and STHT has consistently advocated for our mutual clients in need of housing, financial assistance, medical and mental health attention, and family violence.

As a partner of STHT, NEAFAN sits around the table at their monthly meetings to conduct collaborative case management for shared clients. After the wildfires in Fort McMurray it became very clear to me that the Board of Directors are passionate about the organization's purpose and outcomes. They had 100% turnover in staff and lost much of their documentation and material in a home in the wildfire, yet they did not give up. They applied for funding, hired new staff and rebuilt their policies and Strategic Plan in light of community changes post wildfire.

It has been a great experience working with STHT to prevent clients from slipping through the cracks by ensuring they access appropriate services from counselling to addiction treatment to financial assistance. In addition, STHT staff organize social activities for clients and include the Agency Team members so we have the opportunity to demonstrate our commitment to clients' health and wellness. Clients feel a sense of respect, belonging, and appreciation for these fun activities, and in turn work hard on their personal goals.



North East Alberta FASD Network

*NEAFAN 600 Signal Rd (Rec Centre) Fort McMurray, AB, T9H 3Z4
Tel 780 750 6678 Fax: 780 750 6681*

Given the challenges with sustainable funding for charitable organizations, I support STHT in accessing CPH Grant from the Regional Municipality of Wood Buffalo because they are a leader in community collaborations, and their mission and services align with the CPH Grant. Following the goals set out by the Alberta Homelessness Action Plan, our community established a 10-year Action Plan to End Homelessness by 2020. STHT is one part of the coordinated effort to prevent homelessness.

Sincerely,

Ifra Ahmed

FASD Outreach & Support Services

North East Alberta FASD Network (NEAFAN)

600 Signal Road, Fort McMurray, AB, T9H 3Z4

T: 780-750-9724

F: 780-743-0421

M: 17(1)

Email: Ifra.ahmed@mcman.ca