RESIDENT RWSS ENGAGEMENTS

During the month of October, the Engineering team visited all rural communities in RWSS construction. The objective of these engagements was to provide answers to resident questions on design, clarify the scope of the program, gather feedback on the impact of construction in their communities and collect questions we have yet to have answers for.

Anzac & Gregoire Lake Estates: Oct 17, 2018
Anzac Recreation Centre
28 residents participated

Saprae Creek Estates: Oct 24, 2018
Vista Ridge
80 residents participated

Janvier: Oct 29, 2018
Janvier Municipal Office
2 residents participated

Conklin: Oct 30, 2018
Conklin Multiplex
8 residents participated

The engagements were communicated through:
- Social Media
- Community Road Sign
- Rural Newsletter
- Email Invitation to the groups in the communities

ENGAGEMENT RESULTS
- Administration has collected all the questions from the engagements and is working on the replies to residents
- The website rmwb.ca/rwss has been updated and will continue to be updated with these questions and answers
- The presentations and updated construction maps for each community are online rmwb.ca/rwss
- The construction impact resident survey is still ongoing online to collect feedback from residents from the 2018 construction season
- The feedback from these engagement sessions has helped formed Administration's recommendations to Council

SUMMARY OF WHAT WE HEARD
- The proposed contribution of $16,000 ($10,000 in Saprae Creek) is cost prohibitive to some residents
- The resident contribution should not exceed the proposed $16,000 ($10,000 in Saprae Creek)
- The resident perception is that their contribution includes their service connection
- The challenges to install on-site service connections vary by lot. The approach to each lot should be unique and detailed on an individual basis
- Concerns about maintenance costs after warranty period has expired
- Timelines to connect to the system under the current program
- Concerns about how and by whom the work will be done on private property